LSNEP · LEGAL CENTRE

Lacspace Corporation Private Limited · Controlled legal document

Security and Service Commitments

The written promises we make to every brokerage on LSNEP, from first call to exit.

Version v1.0 · Effective 2 November 2026 · Updated 2 November 2026 · 9 sections · 16 clauses

Document ref. LSNEP-LEGAL-SECURITY-COMMITMENTS-V1.0

Published by Lacspace Corporation Private Limited, registered in Nepal (Reg. No. 377566/82/83, PAN 622468837). LSNEP is a Lacspace product.

AT A GLANCE

A plain-language summary — the full text below is what legally applies.

- A separate data store for each brokerage, with roles you control.
- Every staff sign-in uses two factors, and every action is logged.
- An independent security test before you go live, and daily backups we prove by restoring.
- If something goes wrong, we tell you fast and follow up in writing. If you leave, your data leaves with you.

1. Who these commitments are for

1.1 These commitments apply to every licensed firm that runs LSNEP under a client agreement with Lacspace. They sit alongside our Data Processing Agreement ; a signed agreement may add to them.

2. Data separation and access

- Each brokerage's data lives in its own separate data store.
- Access is role-based. Default roles are set per brokerage and can be adjusted to how the firm works, for example limiting a branch to its own clients.
- Every staff sign-in uses two factors. Clients can turn on two-factor sign-in in the app, and brokers can require it.
- Every action that changes a record is written to an audit log the broker can read and export.

3. Protection and recovery

- Traffic is encrypted in transit with modern TLS.
- Backups are taken daily and tested by restoring them, not just by checking they exist.
- Services are monitored continuously, and our team is alerted when something stops responding.

LSNEP ORIGINAL COPY

4. Before go-live

4.1 Before any brokerage goes live, the platform is tested by an independent security reviewer, and findings are fixed first.

5. Independence from your trading system

5.1 LSNEP runs beside the broker's trading system (TMS). If our platform has a problem, clients can still trade through the existing trading system.

6. Incidents

6.1 If something goes wrong, we tell you quickly, keep you updated until it is resolved, and send a written account of what happened and what we changed.

7. Rollout

- Discovery takes two to three weeks, followed by Phase 1 in about six to eight weeks, depending on scope agreed in writing.
- Every brokerage gets a named rollout contact.
- Modules that need approval from NEPSE or another authority go live only once that approval and any vendor criteria are in place.

8. Exit

8.1 Client data stays under the broker's control when it leaves: a full export first, then deletion on request.

9. Contact

9.1 Security questions: compliance@lacspace.com . Bring your IT head to a demo and we walk through data separation, access roles, backups and incident handling in detail: lsnep.com/contact .

LSNEP OFFICIAL COPY

DOCUMENT CONTROL

Publisher: Lacspace Corporation Private Limited, a global technology company. Registered in Nepal (Reg. No. 377566/82/83, PAN 622468837), Bhimsengola, Sinamangal-31, Kathmandu 44600. LSNEP is its capital-market technology product.

Document: Security and Service Commitments · v1.0 · effective 2 November 2026 · 9 sections · 16 clauses.

Notice: This is a controlled copy generated on 2026-11-02. The authoritative, current version is always the one published at lsnep.com/legal/security-commitments.

© 2026 Lacspace Corporation Private Limited. All rights reserved. LSNEP is a Lacspace product.